### Professional training after graduation: **Current status and Future development**



**Dr Lau Tang Ching Group Director, NUHS Group Education Office** Vice Dean (Education), Yong Loo Lin School of Medicine, NUS

7th ASEAN Medical Deans' Summit, 23 – 24 August 2018

















### **National University Health System (NUHS)**

Community **Alexandra JurongHealth National Kent Ridge** University **Campus** Campus **Campus Polyclinics**  Ng Teng Fong National Bukit Batok General University **Hospital** Hospital Choa Chu Kang Jurong **Community**  Clementi Hospital Jurong Jurong Medical Queenstown Centre **Bukit Panjang** Pioneer

#### **National Centres**

- **National University Cancer Institute, Singapore**
- **National University Heart Centre, Singapore**
- **National University Centre for Oral Health, Singapore**

#### **Themes**

#### **Schools**

- Yong Loo Lin School of Medicine
- **Alice Lee Centre for Nursing Studies**
- **Faculty of Dentistry**

Singapore Health Services (SingHealth)

National Healthcare Group (NHG

Saw Swee Hock School of Public Health

# Other Academic Qo **Research Institutes** 3 Singapore

**National University of** 

# Academic Medical Centre with tripartite mission:

Students learning alongside healthcare professionals, developing their skills under mentorship.



National University
Health System

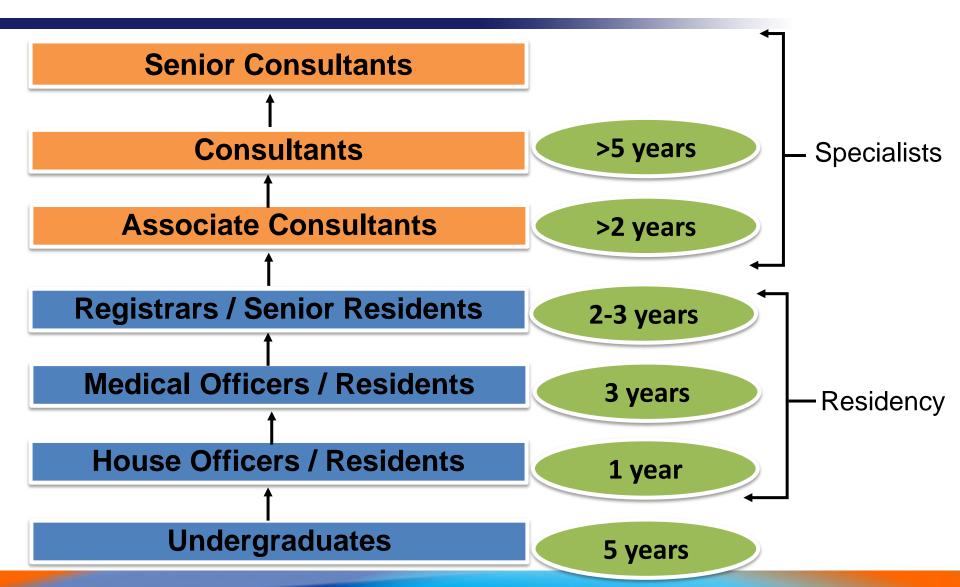
Research

Clinical care

Scientists partner their clinician colleagues to develop solutions to problems that doctors wrestle with on a daily basis.

A dynamic environment actively encouraging clinicians, basic science & clinical researchers to work together.

## Progression of Medical Staff in Singapore



# Pathway from Medical School

Accepted into Phase 1 Program



Accepted into Phase 2 Program

\*Start 1-year
Transitional Year
(TY) Residency
Program

PGY1
Training

Eligible to apply for Phase 1, 2 & SIG Programs

Start
ProgramSpecific
Residency
Program

# Accreditation Council of Graduate Medical Education - International

- Demonstrates that graduate medical education programs outside the United States meet established standards for Institutional, Foundational, and Advanced specialty education.
- A comprehensive, peer-review process

#### Benefits of ACGME-I accreditation

- Professionalism
- Experiential Learning
- Graded or Progressive Responsibility
- Meaningful Patient Responsibility Coupled with Expert Supervision
- Extensive Formative Evaluation to Improve Resident Practice
- Balance between Clinical Service and Clinical Education
- Team-based Education and Patient Care
- Learning through Responsibility for Subordinates
- Structured "Learning Environment"
- Patient Safety

# **Residency Training at NUHS**

Accredited by Accreditation Council of Graduate Medical Education – International (ACGME-I)

## **NUHS** Residency Vision:

Shaping future medical leaders



in a vibrant academic environment and a culture of continual improvement.

## **Our Partners for Residency Training**



















National University Centre for Oral Health, Singapore

**National University Polyclinics** 

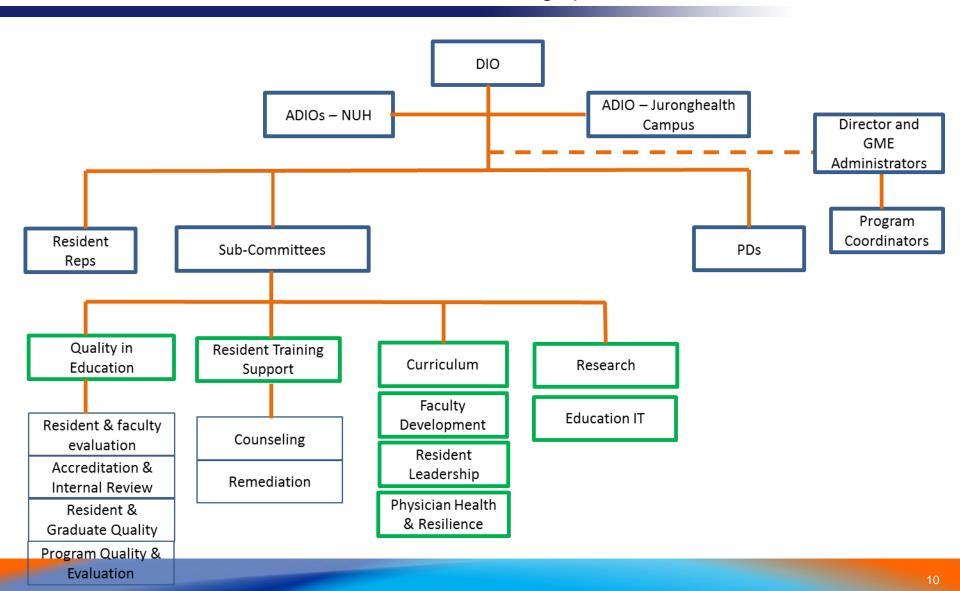
**Alexandra Hospital** 



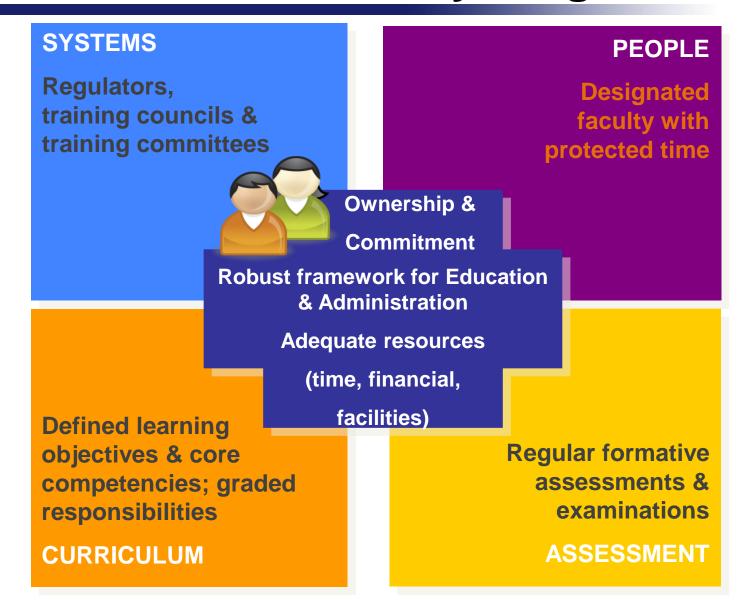


## **GMEC Organization Chart**

NUHS GMEC has 8 Sub-Committees overseeing specific areas of medical education



# Enhanced Structured & Formative Training with ACGME-I Residency Program



# KPIs Tracking of 32 Programs' Performance via Dashboard

### 6 Areas, 32 KPIs in Total

- 1. Program process
- 2. Program Quality
- 3. Learning support and outcomes
- 4. Resident performance
- 5. Funding and funding KPIs
- 6. Graduate performance

Key Measures	Prog 1	Prog 2	Prog3	Prog 4	Prog 5
PROGRAM PROCESSES					
Last Site Visit Date	15-Oct-14	18/09/2013	12-Dec-13	May-12	Nov-13
Length of Accreditation Cycle	3 years	4yrs	4 Years	4 years	4 yrs
Scheuduled Internal Review Date	Apr-16	Sep-15	Sep-15	Oct-15	Sep-15
Next Site Visit Date	Oct-17	01/11/2017	01-Nov-17	May-16	Nov-17
Total Number of Residents	17	11	12	19	10
- R1	5	3	3	6	2
- R2	5	2	3	6	2
- R3	3	4	3	7	3
- R4	4	2	3	N.A.	3
- R5	0	N.A.	N.A.	N.A.	N.A.
- R6	NA	N.A.	N.A.	N.A.	N.A.

Table goes on this way



# **KPIs Tracking of 32 Programs' Performance via Dashboard**

Program process	Program Quality	Learning Support & Outcomes	Resident Performance	Funding & KPIs	Graduate Performance
Last & Next Site Visit Date	Resident's overall opinion - from ACGME-I resident survey	No. of Resignations (Current Academic Year & Total Cumulative)	ITE Performance	% of faculty meeting edu FTE	Total no. of residents graduating
Length of Accreditation Cycle	Average Teaching Score - from NI	Academic non-progression (current year)	No. of Residents who Progress to next year of training (annual)	% of faculty being backfilled	Total no. of residents offered employment with NUHS
Scheuduled Internal Review Date	% of Core Faculty involved in Scholarly Activities	% Resident meeting PTT (16hr/mth) – Mar, Jun, Sep, Dec	Intermediate Exam Pass Rate (1st attempt)	% Resident (PGY2 & above) meeting PTT (16hr/mth)	Total no. of residents offered employment with JHS
Total Number of Residents & Current Intake/positions	No. of Education- related Publications		Exit Exam Pass Rate (1st attempt)	Funding Quantum received (every quarter)	Total no. of residents offered employment with other institutions
% of top match achieved (current year) for M5 & HOMO matches			% of Residents involved in Scholarly Activities (definition)		Total no. of residents who opt for alternative arrangements
No. of top YLL SoM graduates matched			% of Residents involved in Patient Safety/QA Initiatives		
Sample Duty Hours Violation/resident - Jan, Apr, Jul, Oct					
Core Faculty Perception of Program - from ACGME-I faculty survey					

# No. of NUHS Residency Programs (2010 – current)



Note: Transitional Year was replaced with national PGY1 from AY2018, thus the total no. of programs are reduced to 23.

## **Qualities We Look for in Applicants**

Teamwork, **Preparedness** Respect, Integrity, Compassion, TRICE Excellence, **Ability** values Patient-Centered **Academic Aptitude** credentials Communication skills

# Sources of Information on Prospective Residents



## **Uniqueness of NUHS Residency**

Clinical Excellence



Teaching Excellence



Case Load

Distinction Tracks

Value-Added Programs



Research Excellence

## Clinical & Teaching Excellence



- Experienced team of passionate and nurturing teachers.
- Immersion in a culture of excellence that inspires you to reach your maximum potential.



 Excellent clinical outcomes. We strive to achieve the highest quality standards. This is monitored by the tracking of clinical quality indicators across the different departments.

### Research Excellence



 Junior Pitch for Fund was set up to encourage budding clinician researchers/ scientists to kick start their research projects.



- Structured research training opportunities such as Clinician Leadership in Research program and Master of Clinical Investigation program.
- All programs in NUHS offer a Clinical Scientist (CS) track.

### **Case Load**



- Academic Medical Centre and a tertiary specialist hospital.
- A rich and diverse casemix both in adult and paediatric conditions.



 Residents have sufficient numbers of the right type of casemix for training.

## **NUHS Residency Distinction Tracks**



### **Medical Education Track**



- To build a community of passionate & nurturing educators to empower, educate and engage our next generation of doctors in NUHS
- 2-year program with optional Masters program in between or thereafter
- Intake of 6 senior residents per year
- Eligibility: Resident-initiated & endorsed by PD

### Research Track

### DREAM • DISCOVER • DEVELOP



- Robust research structure and enabling platforms
- Dedicated faculty and mentors
- Flexible research opportunities for residents
- Optimize grant success for residents during residency and beyond
- Fostering an inclusive research community & vibrant research culture in NUHS

# **Quality & Innovation Track (IQuonIC)**

QUALITY . INNOVATION . EMPOWERMENT . COLLABORATION . VALUE



- Mission: To build a culture of safety and continuous improvement in the NUHS doctors of tomorrow
- Provides individual resident the opportunity to develop skills in quality improvement and empower them as agents of change.

- 3-year certificate program
- Intake: 10 residents per year
- Eligibility: Junior and senior residents (R2/R3 and above) enrolled in any of the NUHS residency programs

## **NUHS Residency Value-Added Programs**



# Core Education Program (CEP) – PGY1 Modules



# Core Education Program (CEP) – Post-PGY1 Modules



# Residency Leadership Development Program (RLDP)



- In-house leadership training for our Residents/Chief Residents
- Curriculum domains are modelled after Singapore Chief Residency Program (SCRP)
- A few modules on leadership competency skills are included in our Core Education Program (CEP) for all year 1 residents

# Outward Bound Singapore (OBS) since 2010

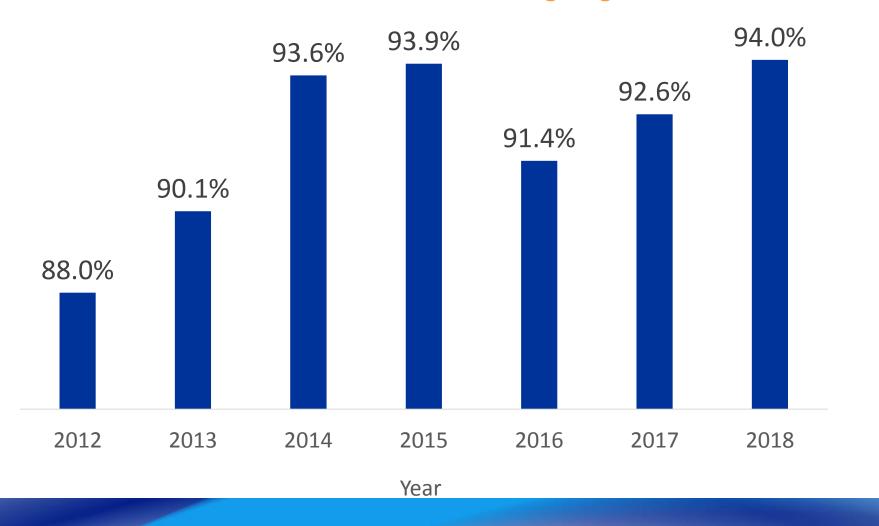
"Senior leaders (CEO, CMB etc) and consultants went through the same experience as the juniors. We get to know the senior management well."



Values can all be translated to the work place, such as having good teamwork which also includes effective communication, respect for fellow peer.

# Rating on Education via ACGME-I Annual Resident's Survey

94% of our residents have rated our training as good/excellent in 2018.



# **Continuous Education & Training (CET)**

**Future Development** 

### Framework

### **CET Goal: Healthcare Education to inspire health for all**

### Healthcare

- DGMS degree courses (modularised to be stackable)
- Medicine, Nursing, Allied Health courses (NUH, NTFGH, NUP, AH)
- Community Care (AH, RHS, ALCNS)

### **Future-Ready**

- Data Analytics
- System Design Thinking & collaboration with technology
- Healthcare education
- Global Health
- Healthcare research
- Values and Leadership
- Certificate course for health administrators

#### **Public**

- Healthcare Literacy (Pharmacology)
- Financial Literacy
- Simulation Training

### HR/Manpower

 CET courses compulsory for specific role functions

### **Business Model**

- ALCNS to lead & engage SCALE for Skillsfuture funding
- ALCNS to form a business development team for CET efforts in NUS Med

## Learning Management System

CenMed Scholar

# **Thank You**

